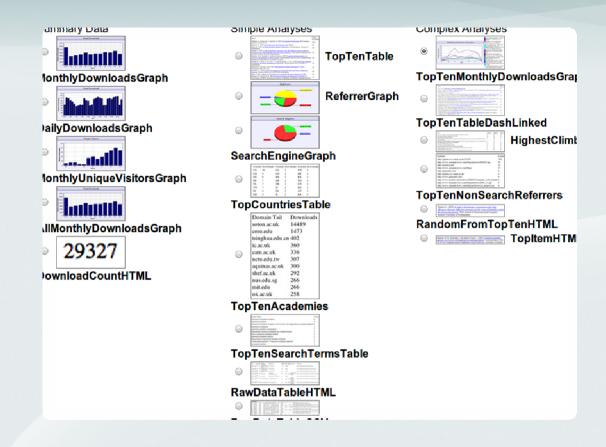


# **Enhancing Statistics**

Using the Google Analytics and Visualisation APIs







### **Existing Solutions**

Statistics packages shipped with or added on to IRs

History Google Tracking Reporting Visualizations
Analytics Issues Issues



### Statistics for OR Demo

01-Aug-2009 to 01-Jun-2010

General Overview | Archive Information | Items Viewed | All Actions Performed | User Logins | Words Searched | Averaging Information | Log Level Information | Processing

#### **General Overview**

Blistream Views         4,273           Item Views         6,321           Collection Views         2,408           Community Views         1,522           User Logins         51           Searches Performed         2,904           Licence Rejections         0		
Item Views 6,321 Collection Views 2,408 Community Views 1,522 User Logins 51 Searches Performed 2,904 Licence Rejections 0	Items Archived	87
Collection Views 2,408 Community Views 1,522 User Logins 51 Searches Performed 2,904 Licence Rejections 0	Bitstream Views	4,273
Community Views 1,522 User Logins 51 Searches Performed 2,904 Licence Rejections 0	Item Views	6,321
User Logins 51 Searches Performed 2,904 Licence Rejections 0	Collection Views	2,408
Searches Performed 2,904 Licence Rejections 0	Community Views	1,522
Licence Rejections 0	User Logins	51
	Searches Performed	2,904
OAI Requests 835	Licence Rejections	0
	OAI Requests	835

DSpace 1.3-

General Overview | Archive Information | Items Viewed | All Actions Performed | User Logins | Words Searched | Averaging Information | Log Level Information | Processing Information

#### **Archive Information**

Content Type	Number of items
All Items	48
Preprint	0
Thesis or Dissertation	0
Research Paper	0

General Overview | Archive Information | Items Viewed | All Actions Performed | User Logins | Words Searched | Averaging Information | Log Level Information | Processing Information

### **Items Viewed**

Top (more than 20 times)

	Number
Item/Handle	of
	views

# Log Analysis

Usage Statistics for the

**ePrintsStats** 

Most viewed eprints: [Past four weeks] [This year] [Last Repository-wide statistics: [by Year/month] [by Country]

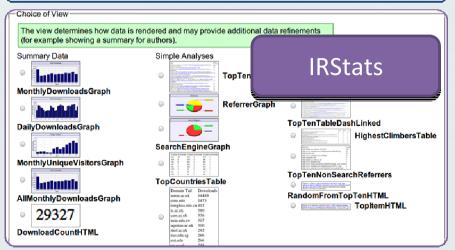
Representing and intervening in child abuse law, statistics, community

For this eprint: [Past four weeks] [This year] [Last year] [All years]

History of downloads for this ePrint

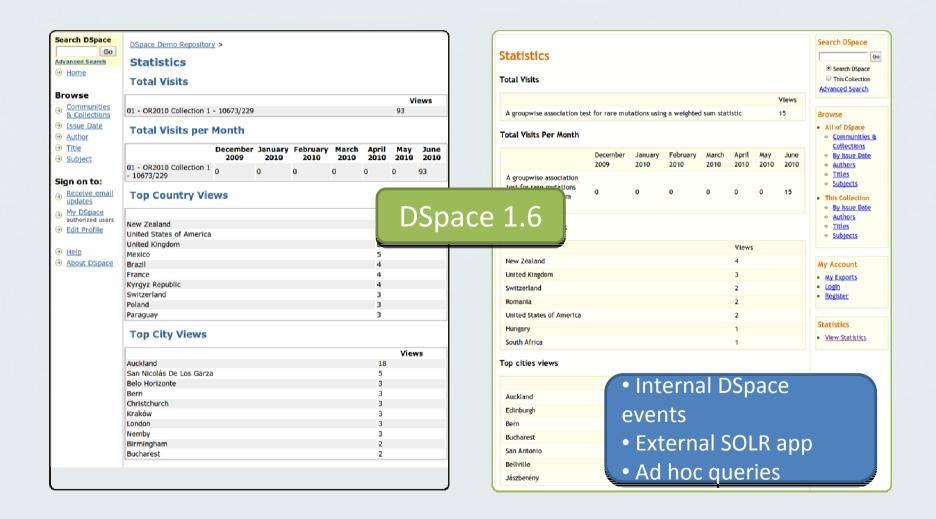
The numbers in parentheses are the number of distinct countries from which downloads originated.

Per	riod	Downl	loads
2010 Jun		20	(4)
2010 May		33	(8)
2010 Apr		17	(7)
2010 Mar		21	(5)





# **Event Driven**

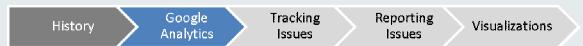






# **Google Analytics - Overview**

Its strengths, and its weaknesses





# Google Analytics: Pros





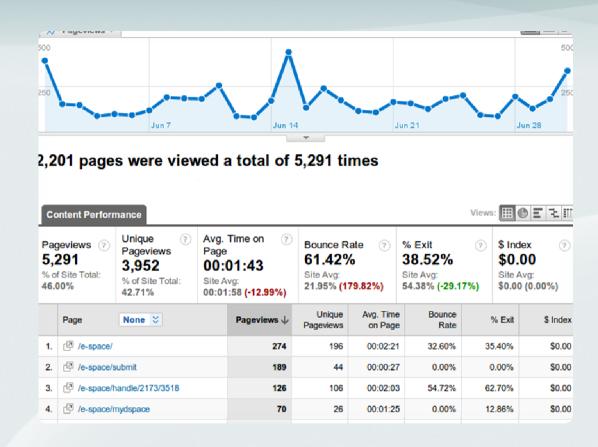
# Google Analytics: Cons





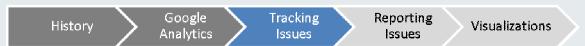






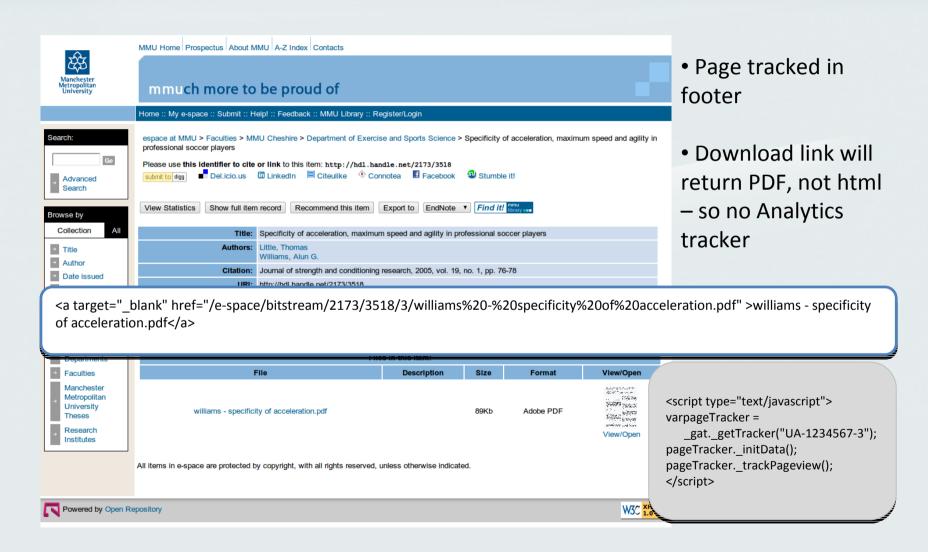
### **Google Analytics – Tracking Issues**

Shortcomings of the Google tracker, and how to overcome them



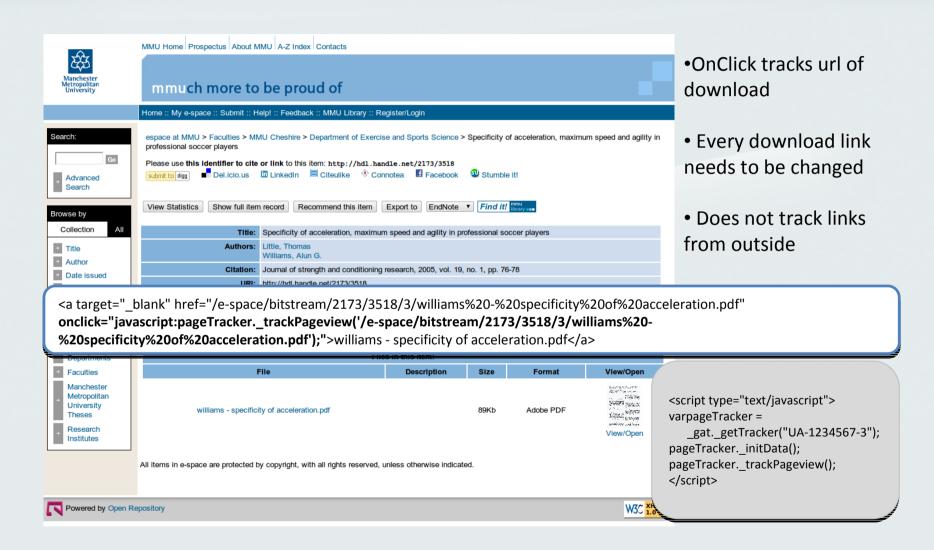


# Problem: Downloads





# Downloads - Solution 1





# Tracking without **Javascript**

Standard Advanced Custom

# What are you tracking?

- A single domain (default)
- One domain with multiple subdomains
- Multiple top-level domains

#### A site built for a mobile phone

Select your mobile site's server-side language

- O PHP O Perl
- @ JSP
- O ASPX

I want to track AdWords campaigns

### Paste code on your mobile site

: Note: Do not use desktop tracking code on pages where you use mobile tracking

Step 1: Copy the following code, then paste it onto every page you want to track immediately before the first <html> tag. Learn more

```
<%@ page import="java.io.UnsupportedEncodingException,</p>
                  java.net.URLEncoder" %>
// Copyright 2009 Google Inc. All Rights Reserved.
private static final String GA ACCOUNT = "MO-1541549-2";
private static final String GA PIXEL = "/ga.jsp";
private String googleAnalyticsGetImageUrl(
   HttpServletRequest request) throws UnsupportedEncodingException {
 StringBuilder url = new StringBuilder();
 url.append(GA PIXEL + "?");
 url.append("utmac=").append(GA ACCOUNT);
 url.append("&utmn=").append(Integer.toString((int) (Math.random() * 0x7f
 String referer = request.getHeader("referer");
 String query = request.getQueryString();
 String path = request.getRequestURI();
 if (referer == null || "".equals(referer)) {
   referer = "-";
 url.append("&utmr=").append(URLEncoder.encode(referer, "UTF-8"));
```

Step 2: Copy the following code, then paste it onto every page you want to track immediately before the </body> tag. Learn more

String googleAnalyticsImageUrl = googleAnalyticsGetImageUrl(request); %> cimg src="<%= googleAnalyticsImageUrl %>" />

### Copy this file to your root directory

Download ga.jsp and save it to the root directory ("/") of your web server. Make sure that your root directory is configured to execute server-side code. Learn more

Have an iPhone or Android application you'd like to track?

Use our SDKs for iPhone & Android to track usage inside of your mobile application.

### Mobile site code

- Introduced Oct/Nov 2009
- Server side code retrieves image from Google Analytics to log request
- Supports page views and events
- PHP/Perl/JSP/ASPX code provided

http://code.google.com/mobile/ analytics/docs/web/



# Downloads - Solution 2

```
Source of: https://ssl.gstatic.com/analytics/20100608/mobile/ga.jsp

String utmGifLocation = "http://www.google-analytics.com/__utm.gif";

// Construct the gif hit url.
String utmUrl = utmGifLocation + "?" +

    "utmwv=" + version +

    "&utmn=" + getRandomNumber() +

    "&utmn=" + URLEncoder.encode(domainName, "UTF-8") +

    "&utmr=" + URLEncoder.encode(documentReferer, "UTF-8") +

    "&utmp=" + URLEncoder.encode(documentPath, "UTF-8") +

    "&utmac=" + account +

    "&utmac=" utma%3D999.999.999.999.1%3B" +

    "&utmcc=_ utma%3D999.999.999.999.1%3B" +

    "&utmip=" + getIP(request.getRemoteAddr());

sendRequestToGoogleAnalytics(utmUrl, request);
```

- Intercept download request
- Test user agent for robots

### **Identifying robots**

Contains: bot, crawl, fetch, ndex, nutch, spider Major engines: teoma, bing, msnbot, slurp Contains email address or url

• Call http://www.google-analytics.com/ utm.gif from server

Documentation for the \_\_utm.gif parameters: http://code.google.com/apis/analytics/docs/tracking/gaTrackingTroubleshooting.html#gifParameters



# **Event Tracking**

- Events have Category and Action eg. 'Videos' and 'Play'
- Optional label eg. Name of video
- Optional value eg. Time to load
- Log via Javascript, or Mobile site code



Event tracking guide:

http://code.google.com/apis/analytics/docs/tracking/eventTrackerGuide.html





# **Google Analytics – Reporting Issues**

Relating the statistics to repository contents

History Google Tracking Reporting Visualizations
Issues Issues



# Relating to the Repository

#### Faculties

- Faculty of Art and Design
  - Department of Art and Media [8]
  - Manchester School of Architecture [0]
  - School of Design [0]
  - School of History of Art and Design [1]

### • Faculty of Health, Psychology and Social Care

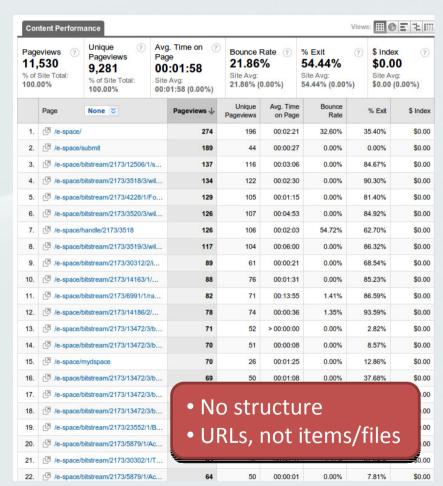
- Continuing Professional Development and Postgraduate Studies [14]
- Department of Physiotherapy [31]
- Professional Registration [56]
- Psychology and Social Change [57]

#### Faculty of Humanities, Law and Social Science

- Department of Economics [64]
- Department of English [66]
- Department of History and Economic History [38]
- Department of Information and Communications [318]
- Department of Languages [49]
- Department of Politics and Philosophy [41]
- Department of Sociology [185]
- Discussion Papers in Economics [10]
- Interaction Research Group [0]
- School of Law [2]

#### Faculty of Science and Engineering

- Centre for Materials Science Research: Advanced Materials: Synthesis, Properties
- Centre for Materials Science Research: Organic Polymers and their Properties [0]
- Centre for Materials Science Research: Surface Coating and Characterisation Res
- Department of Biological Sciences [141]
- Department of Biological Sciences Research: Behavioural and Environmental Biological Sciences Research: Behavioural and Biologica Research: Behavioural And Biologica Research: Behavioural A
- Department of Biological Sciences Research: Cell and Molecular Biology [0]
- Department of Biological Sciences Research: Fermentation and Industrial Microbic [21]
- Department of Biological Sciences Research: Microbiology [105]
- Department of Chemistry and Materials [1]
- Department of Computing and Mathematics [126]
- Department of Computing and Mathematics: Centre for Mathematical Modelling ar (CMMFA) [22]
- Department of Computing and Mathematics: Computational and Applied Mathema
- Department of Computing and Mathematics: Image and Sensory Computation Gra



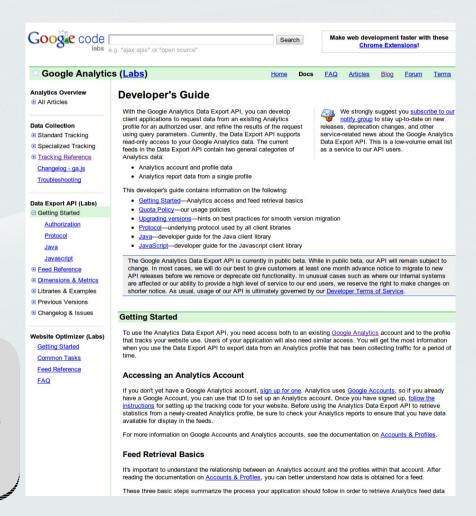


# **Analytics API**

- Launched April 2009
- Same API as Calendar, Finance, etc.
- Javascript and Java clients provided
- Protocol uses HTTP and XML
- Choose dimensions, metrics, filters, sorting

### **Usage Tips**

- Prefer fewer distinct queries
- Prefer queries that return fewer rows
- Do some filtering client side
- Do totalling client side





# **Analytics Examples**

### Collection Statistics for School of Biology, Chemistry and Health Science

#### Total Visits (All Time)

	Views
School of Biology, Chemistry and Health Science	197
All Items	1145
All Downloads	169

### Total Visits per Month (Last Six Months)

	February 2010	March 2010	April 2010	May 2010	June 2010	July 2010	
Collection	2	4	7	1	1	1	
Items	42	89	67	68	64	15	
Downloads	30	34	19	26	33	3	

#### Top Item Views (All Time)

	Views
Potential pathogenic aspects of denture plaque (http://hdl.handle.net/2173/33333) [view stats]	172
Investigating the fracture resistance and adhesion of DLC films with micro-impact testing (http://hdl.handle.net/2173/73196) [view stats]	107
The effect of free and encapsulated OIT on the biodeterioration of plasticised PVC during burial in soil for 20 months (http://hdl.handle.net/2173/15172) [view stats]	84
The microbiological origin of fluorescence observed in plaque on dentures during QLF analysis (http://hdl.handle.net/2173/15133) [view stats]	77
Comparison of protective effects of aspirin, d- penicillamine and vitamin E against high glucose-mediated toxicity in cultured endothelial cells (http://hdl.handle.net/2173/3733) [view stats]	74
Reduced adherence of candida to silane-treated silicone rubber (http://hdl.handle.net/2173/15173) [view stats]	72
Development of an in vitro denture plaque biofilm to model denture malodour (http://hdl.handle.net/2173/33355) [view stats]	64
The normal cellular prion protein and its possible role in angiogenesis (http://hdl.handle.net/2173/36332) [view stats]	51
New VEGF antagonists as possible therapeutic agents in vascular disease (http://hdl.handle.net/2173/36572) [view	37

#### Top File Downloads (All Time)

	Views
coulthwaite and verran.pdf (Potential pathogenic aspects of denture plaque) [view stats]	122
Coulthwaite & Verran JBR 2008.doc (Development of an in vitro denture plaque biofilm to model denture malodour) [view stats]	42
slevin et al.pdf (Angiogenic oligosaccharides of hyaluronan induce multiple signaling pathways affecting vascular endothelial cell mitogenic and wound healing responses) [view stats]	5

### Item Statistics for Potential pathogenic aspects of denture plaque

### Total Visits (All Time)

	Views
Potential pathogenic aspects of denture plaque	172

### File Downloads (All Time)

	Views
coulthwaite and verran.pdf	122

### Total Visits per Month (Last Six Months)

	February 2010	March 2010	April 2010	May 2010	June 2010	July 2010
Item	9	5	4	0	13	7
Downloads	24	15	18	20	27	2

#### Top Country Views (All Time)

	Views
United Kingdom	92
United States	50
Brazil	23
India	17
Australia	14
Canada	14
Turkey	9
Japan	8
Indonesia	6
Algeria	5

#### Top City Views (All Time)

	Views
London, United Kingdom	36
Manchester, United Kingdom	22
Mangalore, India	10
Beverly Hills, United States	7
Leeds, United Kingdom	6
Sao Paulo, Brazil	6
Sydney, Australia	6
Vancouver, Canada	6
(not set), Algeria	5
Ankara, Turkey	5



OCCI TISICS Views I - OR2010 Collection 1 - 10673/229 93 **Fotal Visits per Month** December January February March April May Jun€ 2009 2010 2010 2010 2010 2010 2010 I - OR2010 Collection 1 0 0 93 10673/229 **Fop Country Views** Views ew Zealand 21 nited States of America 14 nited Kingdom 8 5 exico razil ance 4 rgyz Republic witzerland 3 pland

# **Google Visualizations**

History Google Tracking Reporting Visualizations
Analytics Issues



# Chart Tools / Interactive

# **Tools**

### • Simple charts are static images

### Interactive charts use Javascript / SVG / Flash

- Simple charts have data limits (2K GET / 16K POST)
- Can be used with any data source
- Works well with Analytics exports

#### Overview

Here are the key steps for embedding a visualization in your page. You'll find a code snippet demonstrating all these steps below, followed by detailed information about each step.

- Add a <div> to your page. Your page must have an HTML element that will hold your visualization; typically you'll
  use a <div> in your page.
- Load your libraries. A visualization requires three libraries to be included or loaded on the page: the Google AJAX
  API; the Google Visualization API core; and a library for each type of visualization.
- Prepare your data. You'll need to prepare the data to visualize; this means either specifying the data yourself in
  code, or querying a remote site for data.
- Create an Instance of your visualization. Instantiate your visualization by calling its constructor and passing in a reference to your <div> element.
- <u>Draw your visualization</u>. Call draw() on your visualization and pass in your data to draw your visualization on the page.
- There are various other <u>optional steps</u> you can take, such as handling user events or specifying visualization options. These are covered at the end of this page.

Here's a simple example of a page that loads and displays a pie chart. The resulting chart is shown below the snippet

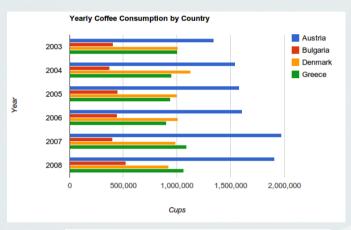
```
<html>
 <head>
   <script type="text/javascript" src="http://www.google.com/jsapi"></script>
   <script type="text/javascript">
     // Load the Visualization API and the piechart package.
     google.load('visualization', '1', {'packages':['piechart']});
     // Set a callback to run when the Google Visualization API is loaded.
     google.setOnLoadCallback(drawChart);
     // Callback that creates and populates a data table,
      // instantiates the pie chart, passes in the data and
     function drawChart()
     // Create our data table.
       var data = new google.visualization.DataTable();
       data.addColumn('string', 'Task');
       data.addColumn('number', 'Hours per Day');
       data.addRows([
          ['Work', 11],
          ['Eat', 2],
          ['Commute', 2],
          ['Watch TV', 2],
          ['Sleep', 7]
       // Instantiate and draw our chart, passing in some options.
       var chart = new google.visualization.PieChart(document.getElementById('chart div'));
       chart.draw(data, (width: 400, height: 240, is3D: true, title: 'My Daily Activities'));
```

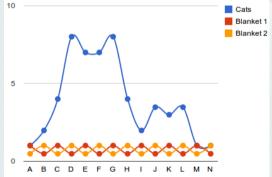
For more information on how to use the visualization API:

http://code.google.com/apis/visualization/documentation/using\_overview.html



# **Useful Charts**





Yearly Coffee Consumption by Country

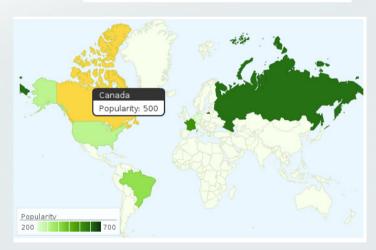
20,000,000

15,000,000

10,000,000

0 2003 2004 2005 2006 2007 2008

Year

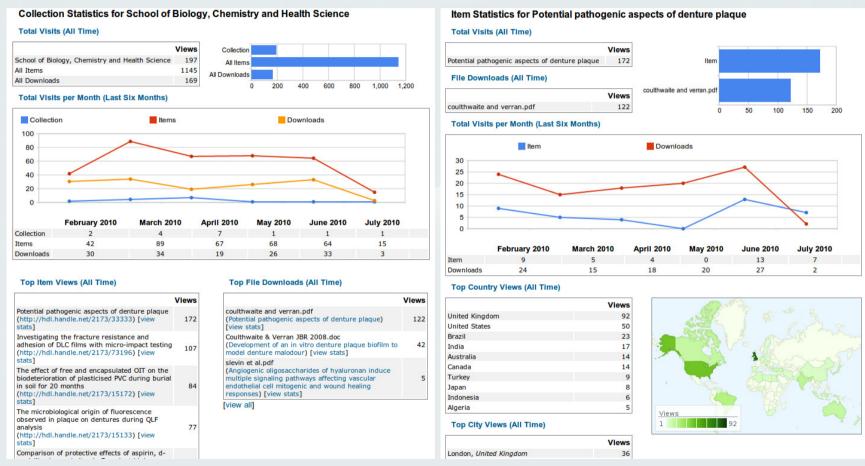


See more at the gallery:

http://code.google.com/apis/visualization/documentation/gallery.html http://code.google.com/apis/ajax/playground/



# **Analytics and Charts**



http://bit.ly/aKhX6S

http://bit.ly/9t8r8H



# "Whenever you can, count."

-- Sir Francis Galton

# **Graham Triggs**

Technical Architect
Open Repository
W: http://www.openrepository.com/
E: graham@biomedcentral.com

### **Thank You**

Any questions?

History Soogle Tracking Reporting Visualizations

Analytics Issues



# I'm Glad You Asked...

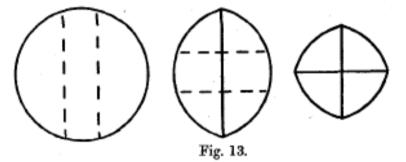




# Cutting a Round Cake on Scientific Principles

Correlation and Application of Statistics to Problems of Heredity 125

Sir Francis' solution. Broken lines show intended cuts; ordinary straight lines the cuts that have been made. The segments are kept together by an elastic band.



Always assuming, which I feel some doubt about, that both consumers of this cake ate their daily allotment of the circular rind, the method leaves an unconscionable amount of dry rind (some \$th) for the third day's consumption! I rather suspect that the cook would have been instructed by the lady of the house to bake in rectangular tins in future.